

**Government of India  
Ministry of Communications  
Department of Posts**

**NOTIFICATION: 17-21/2023-GDS**

**Date: 27.01.2023**

**ENGAGEMENT OF GRAMIN DAK SEVAKS (GDS) .**

Online applications are invited from the eligible applicants for engagement as Gramin Dak Sevaks (GDS) (Branch Postmaster (BPM) /Assistant Branch Postmaster (ABPM) /Dak Sevak) . Applications are to be submitted online at [www.indiapostgdsonline.gov.in](http://www.indiapostgdsonline.gov.in) . Details of the vacant posts are given in **Annexure-I** .

**2. ENGAGEMENT SCHEDULE IS AS UNDER :**

<b>SI No.</b>	<b>Activities</b>	<b>Schedule</b>
(i)	Registration/Application Submission Start Date:	27.01.2023 to 16.02.2023
(ii)	Edit/Correction Window for Applicant:	17.02.2023 to 19.02.2023

**3. EMOLUMENTS:** Emoluments in the form of Time Related Continuity Allowance (TRCA) plus Dearness Allowance thereon are paid to the GDS. The applicable TRCA to different categories are as under: -

<b>Sl.</b>	<b>Category</b>	<b>TRCA Slab</b>
i.	BPM	Rs.12,000/- -29,380/-
ii.	ABPM/Dak Sevak	Rs.10,000/- -24,470/-

**Note 1:** GDS are holder of a Civil posts but they are outside the regular Civil Services of Union of India and governed by GDS (Conduct and Engagement) Rules, 2020 issued vide OM. No. 17-30/2019-GDS dated 14.02.2020 as revised from time to time available on the website [www.indiapost.gov.in](http://www.indiapost.gov.in) . also available at [https://indiapostgdsonline.cept.gov.in/Notifications/GDS\\_Orders.pdf](https://indiapostgdsonline.cept.gov.in/Notifications/GDS_Orders.pdf)

**Note 2:** OM. No.17-31/2016-GDS dated 25.06.2018 related to payment of TRCA and other allowances to all approved categories of GDS is available on [www.indiapost.gov.in](http://www.indiapost.gov.in) also available at [https://indiapostgdsonline.cept.gov.in/Notifications/GDS\\_Orders.pdf](https://indiapostgdsonline.cept.gov.in/Notifications/GDS_Orders.pdf)

#### **4. BRIEF JOB PROFILE AND RESIDENCE /ACCOMMODATION:**

##### **(i) BRANCH POSTMASTER (BPM)**

The Job Profile of Branch Post Master include:

a) Day to day postal operations of Branch Post Office and India Post Payments Bank (IPPB) in the manner as prescribed by the Department from time to time.

b) Marketing and promotions of products and services being provided by Department and operating various services in the Customer Services' Centres (CSC) of the Department etc.

c) In the single handed BOs, BPMs have the overall responsibility of smooth and timely functioning of Branch Post Office including mail conveyance and mail delivery.

d) In the BOs other than single-handed, the BPMs may be assisted by ABPM. However, BPM will be required to do combined duties of ABPMs as and when ordered. Any other work can also be assigned by superiors like IPO/ASPO/SPOs/SSPOs etc.

**e) Residence/Accommodation: The applicant selected as GDS BPM will have to provide accommodation for Branch Post Office after selection but before engagement. A declaration to this effect with details of accommodation is to be submitted before engagement. The applicant so selected will be required to reside in Post village (the village in which the BO is functioning) only. The accommodation should meet the standards as prescribed by this Directorate letter No. 17-02/2018-GDS dated 08.03.2019 as amended from time to time.**

##### **(ii) ASSISTANT BRANCH POSTMASTER (ABPM)**

The Job Profile of Assistant Branch Post Master include:

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- a) Sale of stamps/stationery, conveyance and delivery of mail at doorstep, deposits/payments/other transactions of IPPB.
- b) To assist BPM postal operations in a manner as prescribed by the Department from time to time.
- c) Marketing and promotions of products and services being provided by Department and operating various services in the Customer Services' Centres (CSC) of the Department etc.
- d) ABPM may also be required to do Combined Duty of BPMs as and when ordered in addition to his/her regular duties.
- e) Any other work assigned by superiors like IPO/ASPO/SPOs/SSPOs etc.
- f) Residence: ABPMs are required to reside within delivery jurisdictions of the Post Office (HO/SO/BO) concerned.**

**(iii) DAK SEVAK**

Dak Sevaks will be engaged in Departmental offices like Sub Post offices, Head Post offices etc. The Job Profile of Dak Sevaks include:-

- a) Sale of stamps/stationery, conveyance and delivery of mail at doorstep, deposits/payments/other transactions of IPPB and any other duties assigned by Postmaster/Sub Postmaster.
- b) Dak Sevaks may have to work in sorting offices of Railway Mail Service (RMS).
- c) Dak Sevaks in the Mail offices will handle receipt-dispatch of mail bags, transshipment of bags etc.
- d) Dak Sevaks will also assist Post Masters/Sub Postmasters in managing the smooth functioning of Departmental Post Offices and do marketing, business

procurement or any other work assigned by the Post Master or IPO/ASPO/SPOs/SSPOs/SRM/SSRM etc.

**e) Residence: Dak Sevaks are required to reside within delivery jurisdictions of the Post Office (HO/SO/BO) concerned.**

**5. ELIGIBILITY CRITERIA (FOR ALL POST) :**

**5.1. AGE Limits:**

- (i) . Minimum age : 18 years
- (ii) . Maximum age : 40 years.
- (iii) . Age will be determined as on the last date of submission of application as per notification.

<b>Sl. No.</b>	<b>Category</b>	<b>Permissible age relaxation</b>
1.	Schedule Caste/Scheduled Tribe (SC/ST)	5 years
2.	Other Backward Classes (OBC)	3 years
3.	Economically Weaker Sections (EWS)	No relaxation
4.	Persons with Disabilities (PwD)	10 years
5.	Persons with Disabilities (PwD) + OBC	13 years
6.	Persons with Disabilities (PwD) + SC/ST	15 years

**(a) Relaxations in upper age limit :**

**(b) Process of Certification and Format of Certificates:** Applicants who wish to be considered against reserved vacancies or seek age relaxation, will have to submit requisite certificate from the competent authority in the prescribed Format. In case of failure to do so, their candidature will be cancelled.

**(c)** There will be no relaxation in upper age limit to EWS applicants. However, the persons belonging to EWS who are not covered under the scheme of reservation for SC, ST and OBC shall get 10% reservation in engagement to the GDS posts.

## 5.2. QUALIFICATION AS ON THE DATE OF NOTIFICATION:

### (1) EDUCATIONAL QUALIFICATION:

(a) Secondary School Examination pass certificate of 10<sup>th</sup> standard having passed in Mathematics and English (having been studied as compulsory or elective subjects) conducted by any recognized Board of School Education by the Government of India/State Governments/ Union Territories in India shall be a mandatory educational qualification for all approved categories of GDS.

(b) The applicant should have studied the local language i.e; **(Name of Local language)** at least up to Secondary standard [as compulsory or elective subjects]. Available at [https://indiapostgdsonline.cept.gov.in/Notifications/Final\\_Post\\_Consolidation.pdf](https://indiapostgdsonline.cept.gov.in/Notifications/Final_Post_Consolidation.pdf)

### (2) . OTHER QUALIFICATIONS: -

- (i) Knowledge of computer
- (ii) Knowledge of cycling
- (iii) Adequate means of livelihood

**Note-1:** The selected candidates will have to submit undertaking to the Engaging Authority in respect of the above prescribed formats (referrer to Annexure I,II & III respectively) at the time of engagement.

**Note: 2** (i) No person holding an elective office will be considered for engagement to the post.

(ii) The applicant selected as GDS shall not engage in any activity with any outside agency, which would be detrimental to the business or interest of the Post Office/IPPB.

(iii) Past experience or service of any kind will not be considered for selection.

## 6. RESERVATION :

(a) Engagement of GDS will be subject to the instructions issued by the Department regarding reservation of SC/ST/OBC/EWS/PwD categories. The applicants may go through following instruction available on the official website of the Department :-

- (i) No. 19-11/97-ED & TRG dated 27.11.1997,
- (ii) No. 17-08/2017-GDS dated 26.02.2019
- (iii) No. 17-08/2017-GDS dated 02.06.2022
- (iv) No. 17-09/2019-GDS dated 26.02.2019

Available at [https://indiapostgdsonline.cept.gov.in/Notifications/GDS\\_Orders.pdf](https://indiapostgdsonline.cept.gov.in/Notifications/GDS_Orders.pdf)

(b) The permissible disability for PwD applicants is as under :-

Sl. No.	Name of the Posts	Categories of disability suitable for the post.
1	BPM/ ABPM/ Dak Sevaks	a) Low vision (LV), b) D (Deaf), HH (Hard of hearing), c) One Arm (OA), One leg (OL), Leprosy Cured, Dwarfism, Acid Attack Victim, d) Specific learning disability /Intellectual disability. Multiple disabilities from amongst disabilities mentioned at (a) to (d) above except Deaf and Blindness.

## 7. HOW TO APPLY :

Application can be submitted online only at [www.indiapostgdsonline.in](http://www.indiapostgdsonline.in). **Applications received from any other mode shall not be entertained.** Brief instructions for registration, payment of fee, documents to be uploaded with application, selection of posts etc. are given in **Annexure-V**.

## 8. SELECTION CRITERIA :

(i) The applicants will be shortlisted for engagement on the basis of a system generated merit list.

(ii) The Merit list will be prepared on the basis of marks obtained/ conversion of Grades/Points to marks (as explained in sub paras- iii to ix below) in Secondary School Examination of 10<sup>th</sup> standard of approved Boards aggregated to percentage to the accuracy of 4 decimals. Passing of all the subjects as per the respective approved board norms is mandatory.

(iii) For applicants where their Secondary School Examination of 10<sup>th</sup> standard mark sheet have marks or marks and Grade/Points both, only their total marks will be worked out by taking into account the marks obtained in all compulsory and elective/optional subjects (other than extra subjects, if any) . This will ensure that applicant with higher marks get selected .

Grade	Grade Point	Multiplication factor
A1	10	9.5
A2	9	9.5
B1	8	9.5
B2	7	9.5
C1	6	9.5
C2	5	9.5
D	4	9.5

(iv) For applicants having only grades subject-wise, marks will be arrived for each subject (compulsory and elective subjects but not extra subjects), by applying the multiplying factor of 9.5 in the following manner: -

(v) In case of the marks lists containing the Grades/ Points, marks will be reckoned by taking conversion of Grades and points with the multiplication factor (9.5) against the maximum points or grade as 100.

(vi) Where Cumulative Grade Point Average (CGPA) is also provided, the marks will be arrived at by multiplying the CGPA by 9.5. Where individual grades in each subject as well as CGPA is given, the higher of the two marks will be taken.

(vii). Applicants having both marks and grades in the marks sheet have to apply **with marks only**. In case any applicant applies with

grades instead of marks, his/her application will be liable for disqualification.

(viii) In case of tie amongst applicants, the merit would be decided on the basis of following priority order :-

“DOB (Older in age), ST trans-woman, ST female, SC trans-woman, SC female, OBC trans-woman, OBC female, EWS trans-woman, EWS female, UR trans-woman, UR female, ST trans-male, ST Male, SC trans-male, SC Male, OBC trans-male, OBC male, EWS trans-male, EWS male, UR trans-male, UR male” .

(ix) Applications submitted without complete data will be rejected. In case an applicant uploads wrong documents/information and unnecessary documents, his/her candidature will be rejected.

(x) At the time of verification of documents upon shortlisting of an applicant if the data/marks fed in the Portal are found mismatched with original documents, his/her candidature will be rejected even if there is small spelling error in name of applicant, father/mother name etc.

(xi) Shortlisted applicants will have to submit an undertaking in the format annexed as **Annexure-VI**, regarding liability in case of furnishing fake/incorrect information/details in the form.

## **9. COMMUNICATIONS OF SELECTION :**

(i) The list of applicants shortlisted for engagement will be released by the Department on its website and GDS Online Portal. Applicants are advised to visit the website/Portal on regular basis for latest updates.

(ii) The selection of the applicants will be subject to verification of the original documents by the verifying Authority chosen by the applicant at the time of application. This is further subject to verification by the Engaging Authority, if it is different from the Verifying Authority. The Engaging Authority for BPM is the Divisional head while Sub Divisional head is the Engaging Authority in case of ABPM/Dak Sevak.

(iii) Upon declaration of the result, the shortlisted applicants will be informed and called for document verification through SMS on his/her registered mobile number/email.

(iv) Shortlisted applicants while attending for the documents verification, with the Verifying Authority will bring original documents as listed in **Annexure-VII** and two sets of self attested photocopies



for submission. The shortlisted candidates will be allowed total **15 Days** to submit the documents for verification, ie; the system will initially provide **10 days** and thereafter a reminder for the same will be generated to submit documents in extended period of **5 more days**. . If the verification is successful, offer of provisional engagement will be given, else, his/her candidature will be rejected. If a candidate fails to report to the Verifying Authority within prescribed period of 15 days, he/she will be treated as 'Non-turned up' candidate and his/her candidature will be rejected out rightly.

(v) The offer of provisional engagement will be issued through system itself (on registered SMS/Email) based on successful document verification. The applicant will required to approach the designated Engaging Authorities within a period of **15 days** ie; the system will initially provide **10 days** and thereafter a reminder for the same will be generated to submit documents in extended period of **5 more days** from the receipt of Offer of provisional engagement, if the Verifying Authority is not itself the Engaging Authority. Engaging Authority will also verify the documents and upon successful verification the candidate will be required to undergo the pre-engagement formalities, including prescribed training. In case of unsuccessful verification by the Engaging Authority, the candidature will be cancelled.

(vi) If the applicants fails to report the Engaging Authority within stipulated 15 days period, his/her candidature will be rejected.

(vii) The Department will continue to issue supplementary lists of shortlisted applicants against non-turned up and rejected candidates in due course, who will have to undergo the same process for verification of documents/pre-engagement formalities. **No further list of shortlisted applicants will be issued after 30.06.2023. Applications pending after this date shall not be considered for engagement**

## **10. IMPORTANT INSTRUCTIONS:**

(a) The Department of Posts and engaging authorities of each post reserves the right to modify, cancel the notification or revise the number of posts at any time without assigning any reason or to stop ongoing process altogether.

(b) Department of Posts is not responsible for non-receipt of email/SMS by the applicant due to any specific reason or without any reason arising out of network services providers and other dependencies.

(c) Department of Posts does not make any phone calls to the applicants. The correspondence, if any, will be made with applicants through respective Engaging Authority only. Applicants are advised not to disclose their personal information/registration number/ mobile numbers/email ids to others and be guarded against any unscrupulous phone calls.

(d) Applicant can view his/her application status on the website by providing the registration number and mobile number till the results are announced.

For any Queries, Division wise helpdesk and mobile numbers are provided on the website.

**Sd/-**

**Dated: 27.01.2023**

**RAVI PAHWA  
Asst Director General  
Department of Posts  
Dak Bhawan, New Delhi – 110 001**

## ANNEXURE-I

**Division wise Gramin Dak Sevak Vacancy Position for all Divisions in the format below. available at**

[https://indiapostgdsonline.cept.gov.in/Notifications/post\\_details.xlsx](https://indiapostgdsonline.cept.gov.in/Notifications/post_details.xlsx)

Circle	Division	Office	Post	Community	Post Slab	No of Posts	Local Language to be studied	PINCODE

## ANNEXURE-I (a)

**Community wise Consolidation of Posts with details of local language to be known to the post in the format below available at**

[https://indiapostgdsonline.cept.gov.in/Notifications/Final\\_Post\\_Consolidation.pdf](https://indiapostgdsonline.cept.gov.in/Notifications/Final_Post_Consolidation.pdf)

Circle	Language	UR	OBC	SC	ST	EWS	PWD A	PWD B	PWD C	PWD DE

## **ANNEXURE-II**

### **UNDERTAKING**

I \_\_\_\_\_ son/daughter/wife of \_\_\_\_\_  
hereby undertake to declare that, I will be able to use smart  
phone/laptop/handheld device supplied by the Department from the first day  
of engagement.

2. Further, I also hereby declare that I am computer literate.

Place:

Signature \_\_\_\_\_

Date:

Name of applicant/applicant: \_\_\_\_\_

Address \_\_\_\_\_

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-II.pdf>

## **ANNEXURE-III**

### **DECLARATION**

I \_\_\_\_\_ son/daughter/wife of \_\_\_\_\_  
hereby declare that, I am able ride bicycle for performing my duty as a GDS  
BPM/ABM/Dak Sevaks.

2. Further, I also hereby declare that I having knowledge of riding a  
scooter or motor cycle .

Place:

Signature \_\_\_\_\_

Date:

Name of applicant/applicant: \_\_\_\_\_

Address \_\_\_\_\_

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-III.pdf>

**UNDERTAKING**

I \_\_\_\_\_ son/daughter/wife  
of \_\_\_\_\_ hereby undertake to declare that, I will have  
other sources of income besides the TRCA and allowances to be paid by the  
Government to support livelihood for myself and my family, in the event of my  
engagement to the post of Gramin Dak Sevak BPM/ABPM/Dak Sevaks. "

Place:

Signature \_\_\_\_\_

Name of applicant/applicant: \_\_\_\_\_

Date:

Address \_\_\_\_\_

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-IV.pdf>

## Annexure-V

### Instructions for applicants

#### 1. REGISTRATION:

(a) Applicant will have to first register himself/herself on the GDS online Engagement Portal at the link [www.indiapostgdsonline.gov.in](http://www.indiapostgdsonline.gov.in). details to obtain the Registration Number. -

(b) For registration on the Portal, the applicants must have their own active email id and mobile number. All the important, including declaration of result of shortlisting, offer of provisional engagement etc. would be sent on the registered mobile number thorough SMS/Email only. The Department will not communicate with applicant in any other form.

(c) Once the applicants registered the same mobile number will not be allowed for any further registrations of any other applicant. In case any duplicate Registration is found by altering the basic details, the candidature of all such registrations will be removed from selection process. Any applicant who forgot the registration number can retrieve the registration number through option 'Forgot registration'.

#### 2. PAYMENT OF FEE:

(a) **Fee:** A fee of Rs.100/-/- (Rupees one hundred only) is to be paid by the applicants for all posts notified in choice of Division. However, payment of fee is exempted for all female applicants, SC/ST applicants, PwD applicants and Transwomen applicants.

(b) Applicants, except exempted category of applicant, may make payment of the fee through any of the online mode of payment using the link provided for payment. All recognized Credit/Debit cards and Net Banking facility/ UPI can be used for this purpose. Charges applicable for usage of Debit/Credit cards and net banking, as per the rules from time to time will be levied to the applicants.

(c) Applicants are advised to note their Registration number at a secure place for making the payment of fee.

(d) Fee once paid will not be refunded. Hence candidate is **advised** to ensure his eligibility for applying to particular Division before making the fee payment.

e) Applicants who are exempted from payment of fee may apply online directly.

### **3 ONLINE APPLICATION :**

#### **3.1. SELECTION OF DIVISION AND EXERCISING PREFERENCES:**

An applicant can only apply one or more for vacant posts of GDS in only one of the selected Division one or more. Before selecting Division option, applicant has to validate his/her details by giving Registration number and OTP sent to the registered mobile number. On selecting the Division, a list of all eligible posts (based on the community and Age) will be displayed against which applicant has to give preferences. Applicant will not be considered for a post, for which he/she has not given/indicated his/her preference(s). However, if shortlisted, only one post only will be offered for engagement and his/her rights for all other posts will be forfeited.

**Example:** - If a applicant opts for five posts in a Division with preference post1, post2, post3, post4, post5 etc. and selected as meritorious in more than one post, the first post in the order of preference, against which he/she is found most suitable, will be offered and the candidature for all the remaining posts will be forfeited.

#### **3.2. UPLOADING OF DOCUMENTS:**

The applicant is required to upload only the following documents at the time of submitting online application in the formats and sizes as prescribed. Hence, it is advised to keep the scanned documents ready in softcopy form before applying online :-

<b>Sl. No.</b>	<b>Name of the Document</b>	<b>Uploading file format</b>	<b>Permitted file size</b>	<b>Is the upload mandatory or not</b>
1	Recent Photograph	.jpg/ .jpeg	Not exceeding 50kb	Mandatory
2	Signature	.jpg/ .jpeg	Not exceeding 20kb	Mandatory



### **3.3. SELECTION OF VERIFYING AUTHORITY :**

The selection of the shortlisted applicants will be purely on the basis of the marks/ data fed by an applicant at the time of submitting the final online application. However, selection will be subject to verification of the original certificates/ mark sheet etc. with the data /marks fed in the online application. Therefore, the candidates have to select a Verifying Authority for verification of document at the time of submission of application form itself. The candidates are advised to select the Divisional head of the Division in which he/she is applying to expedite the verification of documents at later stage. However, at his/her option any other Divisional head may be selected near to his/her place for the purpose.

### **3.4. WINDOW FOR APPLICATION FORM CORRECTION :**

(a) After the closing date for receipt of online applications, a window will be provided for a period of 3 days to enable applicants to correct/ modify the online application.

(b) An applicant will be allowed to correct and re-submit his modified/ corrected application one time during the said 3 days window. Applicants making any mistake again, even in his updated application will not be given any further opportunity to make correction.

(c) Only those applicants will be allowed to make corrections in the application form, whose completed online applications along-with payment of requisite fee (wherever applicable) have been received by the Department within the specified period.

(d) The latest modified/corrected application will be treated as the final one and previous application submitted by such applicants will be cancelled. The merit will be prepared on the basis of the final application.

(e) Before submission of the corrected application, applicants must check that they have filled correct details in each field of the form. After expiry of 'Window for Application Form Correction', no change/ correction/ modification will be allowed under any circumstances.

No request in this regard in any form like by post, fax, email, by hand, etc. shall be entertained by the Department.

**Note:-** (a) Applicants are advised in their own interest to submit the online application much before the closing date and not to wait till the last date to avoid the possibility of disconnection/ inability or failure to login to the website on account of heavy load on the website during the closing days.

(b) The Department will not be responsible for the applicants not being able to submit their applications within the last date on account of the aforesaid reasons or for any other reason beyond the control of the Department.

(c) Before submission of the online application, applicants must check through Preview/ Print option that they have filled correct details in each field of the form.

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-V.pdf>

## **ANNEXURE-VI**

### **Undertaking**

I \_\_\_\_\_ son/daughter/wife  
of \_\_\_\_\_ hereby undertake to declare that, the details  
furnished by me (i.e. Age/Address/Educational qualifications/Computer  
knowledge/EWS/PwD/Caste etc.) on the basis of which I am applying for  
the posts of GDSBPM/ABPM/Dak Sevak are true to the best of my  
knowledge and belief . I also undertake that, in case, any detail submitted by  
me is found to be false at any stage of engagement process/during  
engagement, my candidature shall be liable to be rejected against all the  
vacancies, applied for, or after my engagement, I shall be terminated under  
GDS (Conduct and Engagement) Rules. I also understood that I shall be  
liable for criminal/legal action for producing any of false details/documents  
etc.

Place:

Signature\_\_\_\_\_

Name of applicant/applicant: \_\_\_\_\_

Date:

Address\_\_\_\_\_

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-VI.pdf>

## **Annexure-VII**

Provisionally shortlisted applicants must report for document verification alongwith following original documents and two sets of self-attested photocopies of each documents :-

- Original marks/Board sheet.
- Original community/Cast certificate.
- Original PWD certificate.
- Original Transgender certificate.
- Original Date of Birth Proof.
- Medical certificate. Medical certificate should be from Medical officer of any Government Hospital/Government Dispensaries/Government Primary Health Centre etc. (Compulsory).
- Original \_\_\_\_\_ document.

**available at**

<https://indiapostgdsonline.cept.gov.in/Notifications/ANNEXURE-VII.pdf>